

Appointments & Cancellations



You agree to the appointment times that the Soho Medical Doctors, PLLC and affiliated entities (SOHOMD) staff schedules for you. Your appointment time is reserved for you and prevents other patients from using that time. As a courtesy to you, we make appointment reminder phone calls, texts, or emails one to two business days prior to your visit. It is your responsibility to remember and show up for your appointment.

If you need to reschedule or cancel your appointment, we need at least one business day to enable us to schedule someone else. (Sundays and holidays are not business days.) You will be charged a full session rate for any missed appointment that is not cancelled at least one business day in advance. If you miss or cancel two sessions, your provider may discharge you from their service for administrative reasons.